

CITY HALL: 10710 Main Street NE, PO Box 388, Donald, OR 97020

PHONE: 503-678-5543 * FAX: 503-678-2750

EMAIL: manager@donaldoregon.gov

Emergency Pager Number for Water and Sewer Services: 503-301-6479

Notice to Utility Bill Customers

Changes will be effective starting with your bill that is due February 15, 2015

Why are the utility fees increasing?

- An inflation adjustment for the cost to operate, replace and maintain the existing City water treatment and distribution systems as well as for the wastewater (sewer) treatment and collection systems.
- Funding to maintain and repair the current systems as well as provide funding for later replacement aged equipment.



What are the changes?

- 1) Inflation Adjustment: At the beginning of each year the water and sewer rates will both increase based on the Portland-Salem consumer price index. This percentage will effect both the water's base rate and consumption rate.
- 2) Reserve Funds: Additional money will be collected each month to be put into a fund for long-term water projects or improvements that concern maintenance, repairs or needed upgrades. The Council will expend these funds as a collective.

Water Reserve = \$3 Sewer Reserve = \$2

Billing Dates

- Bills delivered by the 1st of the month, unless holiday/weekend interferes.
- Bills are due on the 15th of the month.
- Late fees applied on the 25th of the month.
- On the 16th of the month a 48 hour shut off door tag is issued for a balance that is 45 days past due, unless holiday/weekend interferes.



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How will the utility bill be calculated?

This is an example of a typical single-family residential home bill that has a consumption of 4,000 gallons. I used the inflation rate from *2013* of 2.3%

WATER:

New Base Fee: \$35.81 (includes 1,000 gallons)

New Consumption Rate: +\$7.68 (3 x \$2.56 per 1,000 gallons)

New Water Bill: \$43.49

Prior Base Fee: \$35.00 (includes 1,000 gallons)

Prior Consumption Rate: $\pm $7.50 (3 \times $2.50 \text{ per } 1,000 \text{ gallons})$

Prior Water Bill: \$42.50

\$0.99 * Increase in Monthly Water Bill

WATER RESERVE FEE: \$3

SEWER:

New Base Fee: \$30.69 Prior Base Fee: \$30.00

\$0.69 * Increase in Monthly Sewer Bill

SEWER RESERVE FEE: \$2

Example of Total for New Bill: \$79.18 Example of Total Prior Bill: \$72.50

Increase of \$6.68 per month

How did these changes come into effect? In May 2014 the Budget Committee met and after review of the City's financial status, including needed short-term and long-term repairs, maintenance, inflationary costs to provide water and sewer services and personnel costs the Donald Budget Committee motioned to make changes to the water and sewer bill fees. The Budget Committee is composed of 14 members. The vote was 14-0, in favor of the changes. The Donald City Council once again approved these utility changes, at the formal adoption of the Donald Budget last June. At the November and December 2015 City Council meetings a water and a sewer ordinance were both reviewed and asked for public comment. The Council adopted the proposed changes.

